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1
                         BEFORE THE
                ILLINOIS COMMERCE COMMISSION
 2
   IN THE MATTER OF:
 3
   PETER LEE
 4
                                   ) No. 07 - 0524
5
                                   ) Prehearing
                                  ) Conference
   COMMONWEALTH EDISON COMPANY
   Complaint as to billing/charges)
7 in Chicago, Illinois
                               Chicago, Illinois
8
9
                               November 27, 2007
10
           Met pursuant to notice at 10:00 a.m.
11 BEFORE:
       MR. JOHN RILEY, Administrative Law Judge.
12
13 APPEARANCES:
       MR. PETER LEE
14
       709 North Cicero Avenue
       Chicago, Illinois 60644
         appeared pro se;
16
       MR. MARK L. GOLDSTEIN,
17
       108 Wilmot Road,
       Deerfield, Illinois 60015,
18
        appeared for the Respondent.
19
20 SULLIVAN REPORTING COMPANY, by
   Teresann B. Giorgi, CSR
21
22
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1		<u>I</u> <u>N</u> <u>D</u> <u>E</u> <u>X</u>
2	Witnesses:	Re- Re- By Dir. Crx. dir. crx. Examiner
3	NONE	Dir. Crx. dir. crx. Examiner
4	NONE	
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10	NT le o	EXHIBITS
11	Number	For Identification
12	NONE	
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- 1 JUDGE RILEY: Pursuant to the direction of
- 2 the Illinois Commerce Commission I now call
- 3 Docket 07-0524. This is a complaint of Peter Lee v
- 4 Commonwealth Edison Company, as to billing and
- 5 charges in Chicago, Illinois.
- 6 Mr. Lee, you are appearing without an
- 7 attorney at this point, is that correct?
- 8 MR. LEE: That's correct.
- 9 JUDGE RILEY: And is it correct that the address
- 10 that you're complaining about is 709 North Cicero
- 11 Avenue, second floor, in Chicago?
- 12 MR. LEE: That's correct.
- 13 JUDGE RILEY: All right. Thank you.
- 14 Mr. Goldstein, would you enter an
- 15 appearance for the record, please.
- 16 MR. GOLDSTEIN: On behalf of Commonwealth Edison
- 17 Company, Mark L. Goldstein, 108 Wilmot Road,
- 18 Suite 330, Deerfield, Illinois 60015. My telephone
- 19 number is 847-589-5480. And I have with me today
- 20 John Parise of ComEd.
- 21 JUDGE RILEY: Okay. Mr. Lee, as near as I can
- 22 make out from your complaint, it appears to me

- 1 that -- well, let me ask you this: Is it correct to
- 2 say that you received a series of estimated bills
- 3 from the period --
- 4 MR. LEE: January '07 up until now, all of my
- 5 bills have been estimated bills.
- 6 JUDGE RILEY: Okay. And that's, virtually, for
- 7 the entire year --
- 8 MR. LEE: Yes, sir.
- 9 JUDGE RILEY: -- 2007.
- 10 MR. LEE: Yes, sir.
- 11 JUDGE RILEY: And did you subsequently receive a
- 12 bill with an actual reading on it?
- 13 MR. LEE: Sir?
- 14 JUDGE RILEY: Did you receive a bill at any time
- 15 with an actual reading?
- 16 MR. LEE: No, I haven't.
- 17 JUDGE RILEY: Okay.
- 18 MR. LEE: Even though they came out to read my
- 19 meter, I still as of yet received actual reading and
- 20 I requested it in September -- August '07.
- 21 JUDGE RILEY: Okay. But what is the basis of
- 22 you saying that you were underbilled? Did somebody

- 1 from ComEd tell you you were underbilled?
- 2 MR. LEE: I received notice in the mail saying
- 3 that they were going -- they -- not overcharged, but
- 4 undercharged me during the entire year.
- 5 JUDGE RILEY: Okay.
- 6 MR. LEE: All of this came about when I
- 7 requested an actual bill in August of '07, of this
- 8 year.
- 9 JUDGE RILEY: Okay.
- 10 MR. LEE: Since then they sent me papers saying
- 11 that I owed them 100 and some dollars because they
- 12 hadn't been billing me correct for an entire year.
- 13 JUDGE RILEY: Okay. So it sounds to me like it
- 14 was based on an actual bill -- or an actual reading
- 15 that they took.
- 16 MR. LEE: If you have actual reading, you have
- 17 actual bill. I never received one for the entire
- 18 year. This is what started it all. This is what
- 19 started this whole process in motion, because I
- 20 requested an actual bill in August.
- 21 JUDGE RILEY: Okay. So you requested an actual
- 22 reading.

- 1 MR. LEE: Right.
- 2 JUDGE RILEY: You wanted them to come out and
- 3 actually read the meter.
- 4 MR. LEE: Actual bill.
- 5 JUDGE RILEY: Okay. Did they do that? Did they
- 6 actually read your meter?
- 7 MR. LEE: They did in September, but I haven't
- 8 received an actual bill yet. All of my bills are
- 9 estimated.
- 10 JUDGE RILEY: Okay. So --
- 11 MR. LEE: From January '07 until now, all of my
- 12 bills are estimated bills.
- 13 JUDGE RILEY: Right. Then what was their basis
- 14 for saying that you had been underbilled?
- 15 MR. LEE: That's the reason I'm here. I can't
- 16 find one. All my bills are paid. I do not owe them
- 17 anything. Every bill I have has been paid up date
- 18 (sic). And since I filed for this hearing, I have
- 19 found out they also had Counselor on my file, that
- 20 they had things in my file that I never knew about.
- 21 My bills are all paid.
- JUDGE RILEY: Right. So you paid everything

- 1 every month.
- 2 MR. LEE: My bills are paid all up, even the
- 3 last one, from '07 till now.
- 4 JUDGE RILEY: But they have sent you a bill
- 5 saying that you have been underbilled.
- 6 MR. LEE: Right. Yes, sir.
- 7 JUDGE RILEY: And then they want more money.
- 8 MR. LEE: Yes, sir.
- 9 JUDGE RILEY: Over and above of what you've
- 10 already paid.
- 11 MR. LEE: Yes, sir.
- 12 JUDGE RILEY: Okay. Do you have the bill that
- 13 says that -- do you have the statement that says you
- 14 were underbilled?
- MR. LEE: Yes, sir. Yes, sir, I do.
- These are all the bills from January
- 17 till now, the estimate bills. And this is my
- 18 receipt right here on the side, Judge. I have the
- 19 original also with me today.
- 20 JUDGE RILEY: Right. Okay.
- 21 MR. LEE: Okay. Now, this is what I received in
- 22 September -- September, either October from them,

- 1 stating that I owed them some money (indicating).
- JUDGE RILEY: Okay.
- 3 MR. LEE: I have three copies (indicating).
- 4 From January '07 until now -- it's on
- 5 one of these bills, I have it in writing from them,
- 6 that says I owe them 100 and some dollars, from
- 7 January until now.
- As you can see, I've got all the
- 9 bills. All of them have been paid. I got the
- 10 receipt on the side of every bill.
- 11 MR. GOLDSTEIN: Judge, may I suggest something?
- 12 JUDGE RILEY: Yes, please.
- 13 MR. GOLDSTEIN: There is not a lot of money
- 14 involved in this complaint. And perhaps if we can
- 15 go off the record and have a discussion with
- 16 Mr. Lee, we can resolve the matter.
- 17 JUDGE RILEY: How much -- what is the sum in
- 18 dispute?
- 19 MR. LEE: Your Honor --
- 20 JUDGE RILEY: How much are they asking for?
- 21 MR. LEE: 100 and something. They already took
- 22 it, your Honor. They've already taken it from me.

- 1 Even though I had paid all my bills from January up
- 2 until now, they still took 100 and some dollars from
- 3 me. It was a credit to my account. They taken it
- 4 from me. That's the reason I'm here now.
- 5 JUDGE RILEY: All right.
- 6 MR. LEE: And I do not, I do not want anything
- 7 need to be said -- could be said here, because you
- 8 had a chance to call and correct this, you chose not
- 9 to. No need no mediator, nothing. I want full
- 10 hearing.
- 11 MR. GOLDSTEIN: Could we just set this for
- 12 trial, Judge.
- 13 JUDGE RILEY: Okay. Hold on. Just everybody
- 14 calm down right now. Let me look through this.
- 15 (Short pause.)
- 16 MR. LEE: Also, your Honor, my file has been
- 17 closed. My file has been closed. I cannot get no
- 18 information from ComEd because they angry because I
- 19 filed a complaint against them.
- 20 JUDGE RILEY: Okay. Let me --
- 21 MR. LEE: So I cannot get nothing out of my file
- 22 from the Company.

- 1 JUDGE RILEY: Let's go back.
- 2 It looks to me like from January
- 3 through early part of September everything was
- 4 perfectly normal. And then there's a bill issued
- 5 September 26th, 2007, it's three pages long.
- 6 MR. LEE: Yes, sir. That's the bill --
- 7 JUDGE RILEY: Let me finish.
- 8 At the end, whereas you had been
- 9 paying anywhere from, approximately, 30 to 55 or \$60
- 10 a month for electricity, it suddenly --
- 11 MR. LEE: I've been paying a bill they sent me.
- 12 JUDGE RILEY: -- ballooned. It says, Total
- 13 current charges, 524.63. Total other charges, it
- 14 looks like a credit of 339.74. And then there's a
- 15 total amount due of 184.89. And then on a bill
- 16 issued October 8th, 2007, it's back down to 51.13
- 17 for the current total charges and the total amount
- 18 due of 52.96.
- 19 So this September 26th, 2007 bill
- 20 issued is where the confusion lies.
- 21 Can ComEd explain it or -- Mr. Lee,
- 22 first of all, let me ask you. Is this the bill that

- 1 you're complaining about, the one --
- 2 MR. LEE: I'm complaining about from January
- 3 until now.
- 4 JUDGE RILEY: No, no. No. Listen to my
- 5 question.
- 6 MR. LEE: It can't be no specific bill, your
- 7 Honor. This is the one that started. They took the
- 8 money from January up until now. I can't take half
- 9 of this without going through all the contents.
- 10 JUDGE RILEY: Okay. What I'm saying is, if you
- 11 look at these bills that you've shown me, and the
- 12 amounts due, total due of 80.75, now this is in the
- 13 dead of winter, 129.94; total amount due, 46.51;
- 14 40.97; 36.39; there was a credit here, so there's
- 15 only \$8.32 due; 47.04; 50.49; 55.06. And then, the
- 16 55.06 was due on a bill issued September 7th, 2007.
- 17 This is the bill I'm talking about. It's issued
- 18 September 26th, 2007. It's three pages long.
- 19 MR. LEE: Yes, sir.
- 20 JUDGE RILEY: With all this breakdown.
- 21 MR. LEE: Yes, sir.
- JUDGE RILEY: And all of a sudden it says, Total

- 1 charges, 524.63. For some reason there's a 339.74
- 2 credit. And a total amount due of 184.89.
- 3 MR. LEE: I can't explain that, your Honor. I
- 4 cannot. That's the reason --
- 5 JUDGE RILEY: That's what I'm asking. Is this
- 6 the source of the dispute, then?
- 7 MR. LEE: Yes, sir. It's part of the basis. It
- 8 is.
- 9 JUDGE RILEY: Okay. What -- and then on
- 10 October 8th -- the bill dated October 8th, 2007, it
- 11 goes back down to total amount due of 52.86 --
- 12 MR. LEE: Yes, sir.
- 13 JUDGE RILEY: -- 96.
- MR. LEE: Yes, sir.
- 15 JUDGE RILEY: So that's my question. What
- 16 caused that balloon on September 27, 2007?
- 17 MR. GOLDSTEIN: That's our question to answer, I
- 18 quess.
- 19 JUDGE RILEY: Whoever can answer that.
- 20 MR. LEE: I can't answer because my file has
- 21 been closed. I can't even get in my file.
- JUDGE RILEY: Let me see what these gentlemen

- 1 have to offer.
- 2 Mr. Lee, let's see what these
- 3 gentlemen have to offer.
- 4 MR. GOLDSTEIN: My understanding is, Judge, in
- 5 May 2007 there was an actual reading. And in
- 6 September there was an actual reading. And based
- 7 upon the actual readings from one to the next one,
- 8 that's the basis of that bill being 180 some odd
- 9 dollars.
- 10 JUDGE RILEY: All right. Let me ask this:
- 11 When ComEd does an actual reading,
- 12 subsequent to several months of estimated readings,
- 13 do they go back and reestimate from the beginning of
- 14 the estimated readings?
- 15 MR. PARISE: You're kind of touching on it,
- 16 your Honor.
- 17 What they do is, they go back and they
- 18 take a look at the actual bills -- the estimated
- 19 bills that were rendered. If they appear to be in
- 20 order, they take no action. If they appear to be
- 21 out of line, what they'll do is, they'll cancel each
- 22 of those bills they rendered, month by month by

- 1 month. And that's where the credit came from on
- 2 that bill.
- JUDGE RILEY: All right.
- 4 MR. PARISE: And then they reissue the bills,
- 5 based on actual readings.
- 6 JUDGE RILEY: Based upon that one actual reading
- 7 in May.
- 8 MR. PARISE: Based on that one actual reading.
- 9 JUDGE RILEY: Okay. And what they do then is,
- 10 they reestimate then going back to January.
- 11 MR. PARISE: Correct.
- 12 JUDGE RILEY: Okay.
- 13 MR. LEE: Judge, your Honor, all these bills --
- 14 I have the original bills, estimated bills.
- 15 JUDGE RILEY: Right.
- MR. LEE: What do they base their finding on?
- 17 What? I'm saying all my bills is estimated bills.
- 18 JUDGE RILEY: Right.
- 19 MR. LEE: So how can -- what scale can you use
- 20 on estimated bills? Up until right now all my
- 21 bills -- these are the original bills, your Honor.
- 22 JUDGE RILEY: Okay.

- 1 MR. LEE: These are the original bills right
- 2 here that have been paid, and all of them are
- 3 estimated (indicating).
- 4 MR. PARISE: Let me ask a question.
- 5 MR. LEE: All are estimated.
- 6 JUDGE RILEY: Excuse me.
- 7 All right. Counsel, is it okay with
- 8 you if your client asks a question?
- 9 MR. GOLDSTEIN: Yes.
- 10 JUDGE RILEY: Go ahead.
- 11 MR. PARISE: We were getting regular reads on
- 12 that account up through January of this year on a
- 13 monthly basis. Mr. Lee, what changed out there to
- 14 prevent us from getting those readings, do you know?
- 15 MR. LEE: Say what? What's the question?
- 16 JUDGE RILEY: He's saying that Commonwealth
- 17 Edison was taking actual readings up through the end
- 18 of December 2006. And then in January 2007 they had
- 19 to start making estimates because they could not get
- 20 access to the property, is that correct?
- 21 MR. LEE: It's not so. They have my phone
- 22 number. It's not so. They came out -- they came

- 1 out -- when did I -- let me ask you a question.
- 2 When did I request for actual reading? Did I
- 3 request for actual reading, or did you request,
- 4 ComEd request? I did in August. That's how all
- 5 this come about because I was tired of estimated
- 6 bills. I wanted accurate reading. When I requested
- 7 accurate reading -- they have my phone number. They
- 8 have called me. I have let them in. But still I
- 9 get estimated bills.
- 10 All this in my file that I cannot get
- 11 because they got my file closed.
- 12 Why you have my file closed?
- 13 MR. PARISE: I don't know.
- JUDGE RILEY: Mr. Lee, I don't know anything
- 15 about that.
- 16 MR. LEE: How can I ask a question if I can't
- 17 get to something that, you know, if I can answer
- 18 that (sic)?
- 19 JUDGE RILEY: What kind of a dwelling is this?
- 20 Is it an apartment or a single-family home?
- 21 MR. LEE: It's a three-flat, your Honor.
- JUDGE RILEY: Three-flat.

- 1 MR. LEE: I have the second floor.
- JUDGE RILEY: All right. Are the units
- 3 individually metered?
- 4 MR. LEE: Sir?
- 5 JUDGE RILEY: Does each apartment have its own
- 6 separate electric meter?
- 7 MR. LEE: Yes, sir.
- 8 JUDGE RILEY: Okay. And you're on the second
- 9 floor.
- 10 And are you a tenant there, or do you
- 11 own the structure?
- 12 MR. LEE: Sir?
- 13 JUDGE RILEY: Are you a tenant, or do you own --
- 14 MR. LEE: I'm sorry. I'm kind of deaf in one
- 15 ear.
- 16 JUDGE RILEY: I'm sorry.
- Do you own the apartment building?
- 18 MR. LEE: No, sir, I rent.
- 19 JUDGE RILEY: You're just a renter on the second
- 20 floor.
- MR. LEE: Yes.
- 22 JUDGE RILEY: Okay.

- 1 MR. LEE: They have my phone number. They have
- 2 called me. I'm the only one in the building that
- 3 lets them in --
- 4 JUDGE RILEY: All right.
- 5 MR. LEE: -- because you cannot get in the
- 6 building. It's a secured building. They just now
- 7 finding out that the building been remodeled. And
- 8 they remodeled before I moved there. We have
- 9 enclosed back porch where they're telling me now the
- 10 meter is outside. It's enclosed structure. I moved
- 11 in October of last year. And up until now, they
- 12 just now finally accepting the fact that it had been
- 13 remodeled, enclosed. And you cannot get in unless
- 14 someone lets you in.
- 15 JUDGE RILEY: Okay.
- 16 MR. LEE: I have been the person that -- they
- 17 have my phone number.
- 18 JUDGE RILEY: Right.
- 19 MR. LEE: They have my phone number. They have
- 20 called me, but they never showed up. Sometime they
- 21 show up, sometime they don't. But they have called
- 22 me several times. All this in my file.

- 1 JUDGE RILEY: Okay.
- 2 MR. LEE: And they (sic) file right today, do
- 3 not, do not comply with what I have here. These are
- 4 the original receipt. These are the original.
- 5 These are the original receipt, add it all to each
- 6 bill, add it on each bill right here.
- 7 MR. PARISE: You have the originals. I don't
- 8 disagree --
- 9 MR. LEE: I haven't did nothing, no more. And
- 10 they have called my home and I let them in when I'm
- 11 at home.
- 12 JUDGE RILEY: What does Commonwealth Edison want
- 13 from you right now? What sum of money --
- 14 MR. LEE: They taken it all, your Honor.
- 15 JUDGE RILEY: No. I need a specific answer.
- 16 What sum of money are they billing you
- 17 for right now?
- 18 MR. LEE: My regular bill -- I got a bill now
- 19 for \$44 right now, as of today, which I'm going to
- 20 pay Friday. I have a bill of 40-some dollars, as of
- 21 today.
- 22 JUDGE RILEY: Is that all that Common- --

- 1 MR. LEE: That's all I owe, your Honor, right as
- 2 of today. All of my bills are paid for.
- 3 JUDGE RILEY: I don't understand the dispute.
- 4 That sounds like a very routine --
- 5 MR. LEE: They went back to January saying that
- 6 they were underbilling -- that's the only dispute.
- 7 They went back to January saying they billed me
- 8 from -- you see it right here, the three pages.
- 9 From January up until September, up until October,
- 10 they went back and rebilled me. I just want to
- 11 know, how can they do that? What they find and all.
- 12 JUDGE RILEY: Well, if we were to go to hearing,
- 13 they'd introduce evidence to explain that to you.
- 14 MR. LEE: They haven't yet answered it.
- 15 JUDGE RILEY: Well, no, I understand that, but
- 16 we're not at hearing.
- 17 I don't understand what -- I really
- 18 don't understand what the dispute is. You say that
- 19 they came back and rebilled you for an underbilling
- 20 and, yet, you only owe \$44 for this month.
- 21 MR. LEE: Deceptive practice. Deceptive
- 22 practice. That's exactly what it is. Deceptive

- 1 practice.
- You seen bills. You seen receipts.
- 3 I'm not behind in anything.
- 4 JUDGE RILEY: No, I understand that.
- 5 MR. LEE: You seen this.
- 6 Well, you're asking me. That's the
- 7 wrong person. You need to ask them, why they did,
- 8 and what they based their finding on. I haven't
- 9 heard that, yet.
- 10 JUDGE RILEY: Does ComEd have any response?
- 11 MR. LEE: I heard all kind of excuse, but I
- 12 haven't heard them -- no more than them giving me
- 13 some inaccurate paper.
- 14 This do not comply to what I have
- 15 here, your Honor. This do not comply at all to the
- 16 original, to what I have here. This does not. They
- 17 have "cancel" on my bill. And as you see, my bill
- 18 all paid up on the paper I have. On the paper I
- 19 have. They have "cancel" on there and everything.
- 20 They have things on there I didn't even know was on
- 21 there, in my file, cancellation. All this and that.
- 22 You don't see it here. You see what they want you

- 1 to see right here. But I have the original bills.
- 2 JUDGE RILEY: I don't understand what you --
- 3 MR. LEE: Like they say, "inactive." What you
- 4 mean by "inactive"? What's that?
- 5 See this "cancel" right there, your
- 6 Honor? Look at (indicating) --
- JUDGE RILEY: I see the words.
- 8 MR. LEE: What's with all these "cancel"?
- 9 JUDGE RILEY: Let's ask the question and see if
- 10 we can get an answer.
- 11 MR. LEE: "Inactive, inactive, cancel, posted."
- 12 JUDGE RILEY: Excuse me. Let's get an answer
- 13 then. We have the gentleman right here that can
- 14 answer it, or do we?
- MR. PARISE: Yes, you do.
- 16 Let me walk you through the document.
- 17 JUDGE RILEY: Okay. Fine.
- 18 MR. PARISE: This is a document that I put
- 19 together from regular Company records, showing
- 20 readings on his electric meter. Okay.
- 21 I believe you moved into that unit in
- 22 September of 2006, is that correct?

- 1 MR. LEE: No, it isn't. October 1st, '06.
- JUDGE RILEY: Okay.
- 3 MR. PARISE: I show September 29th. And that's
- 4 where -- you see "service activation" on here, sir?
- 5 I'm sorry. I'll talk a little louder.
- Do you see -- where you see "service
- 7 activation," on this document here --
- 8 MR. LEE: For what month?
- 9 MR. PARISE: For September of 2006,
- 10 September 29th, with a reading of 72294, that's
- 11 showing the date that you moved in there. When you
- 12 see things prior to that, where it says "inactive,"
- 13 it --
- 14 MR. LEE: That's wrong.
- 15 MR. PARISE: -- means there's nobody in the
- 16 unit.
- 17 MR. LEE: That's wrong. That's wrong. I moved
- 18 in October. I moved October '06, the 1st of
- 19 October '06.
- 20 JUDGE RILEY: We're only talking about two days,
- 21 Mr. Lee.
- MR. LEE: Well, if you're going to have a

- 1 correct record, shouldn't it be accurate, your
- 2 Honor?
- JUDGE RILEY: They don't know --
- 4 MR. LEE: Shouldn't it be accurate?
- 5 JUDGE RILEY: This is the day that service was
- 6 activated, not the day that you moved in.
- 7 MR. LEE: It wasn't activated before I moved in.
- 8 It was activated after I moved in.
- 9 MR. PARISE: But if you look at your bills, sir,
- 10 your bills would have reflected the October 29th
- 11 start date. You never called --
- 12 MR. GOLDSTEIN: September 29th.
- MR. PARISE: September 29th.
- MR. LEE: I never called September 29th?
- 15 MR. PARISE: No.
- What I'm saying is, your first bill
- 17 you received would have reflected the September 29th
- 18 begin date, start date.
- 19 Do you have all your bills?
- 20 MR. LEE: Your Honor, yes, I do.
- 21 MR. PARISE: Could you show me that bill?
- 22 MR. LEE: '06, I have it at home. '06.

- 1 Let me tell you something, your Honor,
- 2 your Honor, '06 don't have nothing to do with this.
- 3 From January until now -- I'm here from January till
- 4 now is why I'm here.
- 5 MR. PARISE: I was trying to walk you through
- 6 the whole thing.
- 7 JUDGE RILEY: Mr. Lee, let him explain --
- 8 MR. LEE: Go ahead.
- 9 JUDGE RILEY: -- the rest of --
- 10 MR. LEE: He's not accurate. I disagree with
- 11 what he's talking about so far.
- 12 MR. PARISE: Let me give you both --
- 13 MR. LEE: I moved in October. The lights was
- 14 not on.
- JUDGE RILEY: Understood. We understand that,
- 16 Mr. Lee, we understand that.
- 17 But the service activation date is
- 18 September 29, 2006.
- 19 MR. LEE: I understand that.
- 20 Service activated what?
- 21 JUDGE RILEY: Service activation. That's the
- 22 day your service started.

- 1 MR. LEE: Okay. What's with all these "cancel"
- 2 and "posted"?
- 3 JUDGE RILEY: Let him explain that, please.
- 4 MR. PARISE: Okay. So we started your bill
- 5 September 29th. You have a regular Company reading
- 6 on October the 6th. Another Company reading on
- 7 11 -- September the 6th. Another regular Company
- 8 reading on December the 7th, 2006. Okay. And then
- 9 we started estimating the bills in January of 2007.
- Now, we estimated the bills in January
- 11 until we had an actual regular Company reading in
- 12 May of 2007.
- 13 MR. LEE: In May 2007?
- 14 MR. PARISE: May 8th, 2007.
- 15 MR. LEE: Your Honor, I have the original bill
- 16 right here saying "estimated." Now, let's get this
- 17 right, right here, okay. You say May, right?
- 18 MR. PARISE: The original bill --
- 19 MR. LEE: April -- I have it right here. Can we
- 20 do this. We have May right here, May '07; May '07,
- 21 May the 9th, 2007, estimated bill, estimated bill,
- 22 your Honor, estimated bill.

- 1 MR. PARISE: You don't -- let me finish.
- 2 MR. LEE: You're saying a reading. They came
- 3 out --
- 4 MR. PARISE: If you let me finish.
- 5 THE REPORTER: Excuse me.
- 6 JUDGE RILEY: All right. We're off the record.
- 7 We're off the record.
- 8 (Whereupon, a discussion
- 9 was had off the record.)
- 10 JUDGE RILEY: Please proceed.
- 11 MR. PARISE: What we were doing from the
- 12 January 9th bill, okay -- actually, through
- 13 September was we were estimating the bills. Then we
- 14 found that we had a regular Company reading on May
- 15 the 8th and then we were actually out there on
- 16 September the 17th, I think based on Mr. Lee's
- 17 request, to read the meter.
- 18 We identified that the estimated bills
- 19 that we rendered to the customer, were too low.
- 20 What we do then is, we go back and we actually
- 21 cancel those bills and, based on the forecasted
- 22 reading, the estimate, and then we rebill them,

- 1 based on the actual reading that we took.
- 2 And that's what we did in this case
- 3 here.
- 4 JUDGE RILEY: Okay.
- 5 MR. PARISE: And as a result of that -- right
- 6 now, as you said, Mr. Lee, your total outstanding
- 7 balance is \$43 even.
- 8 JUDGE RILEY: Mr. Lee, that's not an outrageous
- 9 amount. It's not an outrageous amount. It's \$43
- 10 for an electric bill for a month.
- 11 MR. LEE: Anytime you go back -- I have a year
- 12 worth of estimated bill, and you're going to tell me
- 13 it's not -- they already taken the money. They went
- 14 back estimated from January, but they -- can you
- 15 show me an accurate bill for '07? Can you show me
- 16 an accurate bill you have, after reading --
- 17 MR. PARISE: This document that I gave you,
- 18 Mr. Lee, it shows you on May the 6th --
- 19 MR. LEE: I just showed you --
- JUDGE RILEY: Mr. Lee, please.
- 21 MR. PARISE: On May the 8th -- let's all look at
- 22 this together, it's a regular Company reading. This

- 1 is a legal document. And if you look, you had
- 2 another regular Company reading on September 17th,
- 3 that you requested, where it says "special Company
- 4 reading." We didn't use that reading to bill your
- 5 account, because it was in line. We didn't cancel
- 6 again and rebill it.
- 7 MR. LEE: September what?
- 8 MR. PARISE: 17th.
- 9 While you're looking. The reason we
- 10 didn't use that to bill the account was that it was
- 11 in the mid-bill, it fell in line with your estimated
- 12 reads. So they allowed the estimated reads to
- 13 continue --
- 14 MR. LEE: You don't have no accurate reading.
- 15 MR. PARISE: We had a reading. We just didn't
- 16 use it to bill your account, sir.
- 17 MR. LEE: How can you do that? How can you do
- 18 that?
- 19 JUDGE RILEY: What he's saying is --
- 20 MR. LEE: I'm saying --
- 21 JUDGE RILEY: Excuse me.
- What he's saying is that because the

- 1 estimates were in line with the actual reading there
- 2 was no -- it was not necessary to rebill the
- 3 account. Prior to that they did an actual reading
- 4 and found out that the estimates were not in line
- 5 with that actual reading. And that's when they went
- 6 and cancelled all the prior readings and rebilled
- 7 you from January through, I guess it was May.
- Now, is it your contention -- is that
- 9 what you're disputing, is this rebilling procedure
- 10 that they went through?
- 11 MR. LEE: Exactly.
- 12 JUDGE RILEY: Okay.
- 13 MR. LEE: That's part of it.
- 14 JUDGE RILEY: Because --
- 15 MR. LEE: That's part of it. Because when they
- 16 rebilled me, I had to pay more money. They taken
- 17 more money.
- 18 JUDGE RILEY: Okay.
- 19 MR. LEE: They taken more money.
- 20 JUDGE RILEY: Now, do you know how much more
- 21 money you were required to pay?
- MR. LEE: 100 and something.

- 1 How much was it, 100 and what? 180?
- 2 MR. PARISE: It wasn't that much.
- 3 MR. LEE: I put down \$50 --
- 4 MR. PARISE: The difference between --
- 5 MR. LEE: And I have yet to see them prove
- 6 actual -- I have actual bill -- I mean estimated.
- 7 All my bills estimated, all of them estimated, even
- 8 though I requested an accurate reading, I have not
- 9 yet to receive a bill with actual reading. All
- 10 these bills estimated, regardless how they did
- 11 (sic), what they said they did.
- 12 JUDGE RILEY: All right. Let's go off the
- 13 record for a minute.
- 14 (Whereupon, a discussion
- 15 was had off the record.)
- JUDGE RILEY: Mr. Lee, you've made it very
- 17 apparent that you are not willing to engage --
- 18 MR. LEE: I don't want to --
- 19 JUDGE RILEY: Excuse me. Let me speak.
- That you are not willing to engage in
- 21 settlement discussions with Commonwealth Edison with
- 22 regard to the rebilling procedure that you dispute

- 1 or the sum of money that was involved, which is
- 2 roughly \$183, that you were rebilled, is that
- 3 correct?
- 4 MR. LEE: That's correct.
- 5 JUDGE RILEY: Then the only thing I can think of
- 6 doing is to set this matter for a hearing, for a
- 7 formal hearing.
- 8 MR. LEE: Yes, sir. Yes, sir, formal hearing.
- 9 JUDGE RILEY: And I'm afraid December is out of
- 10 the question.
- 11 Let's go off the record.
- 12 (Whereupon, a discussion
- was had off the record.)
- 14 JUDGE RILEY: Mr. Lee, you have indicated that
- 15 you are totally and unalterably opposed to any kind
- 16 of settlement discussions with ComEd at all. That
- 17 you will do nothing more than go to hearing on this,
- 18 is that correct?
- 19 MR. LEE: I haven't heard them yet to explain
- 20 the action to taking my money after I paid all my
- 21 bill. I haven't heard them really explain yet that
- 22 I haven't got actual bill. So until they do, I feel

- 1 that's my only option is to have a formal hearing.
- JUDGE RILEY: All right, then, select a date in
- 3 January. The 21st is a holiday.
- 4 MR. GOLDSTEIN: Some date before then, Judge.
- JUDGE RILEY: Oh, yeah. I was going to suggest
- 6 Tuesday, January 8th. It's well after the
- 7 New Year's holiday.
- 8 MR. PARISE: That, I can't do, your Honor.
- 9 JUDGE RILEY: Okay.
- 10 MR. PARISE: The 9th is wide open.
- How about you, Mark?
- MR. GOLDSTEIN: That's fine.
- 13 JUDGE RILEY: January 9 for your hearing.
- 14 MR. GOLDSTEIN: That's fine.
- JUDGE RILEY: That's a Wednesday.
- MR. LEE: Your Honor, can I say something?
- 17 JUDGE RILEY: Go ahead.
- MR. LEE: Will ComEd release my file, so I get
- 19 information to help my case, so I can prove what I'm
- 20 saying is true? My file has been denied to me --
- 21 MR. GOLDSTEIN: Mr. Lee, may I suggest --
- MR. LEE: Excuse me. I'm talking to the Judge.

- 1 JUDGE RILEY: Go ahead.
- 2 MR. LEE: -- because I filed this petition. It
- 3 has nothing to do with what I don't did (sic). I
- 4 paid all my bills. I comply with ComEd. And they
- 5 call some -- sanction me because I file with
- 6 Illinois Commerce. I cannot get in my account for
- 7 anything.
- 8 JUDGE RILEY: Mr. Goldstein?
- 9 MR. GOLDSTEIN: Mr. Lee, if you request of me,
- 10 in writing, what information you want from ComEd, we
- 11 will attempt to comply, if the information is
- 12 relevant to your file and this proceeding.
- 13 JUDGE RILEY: Okay. Do you understand?
- 14 MR. LEE: I understand. But I disagree with it.
- 15 I disagree with it because, number one, before this
- 16 hearing come up I can get any information on my file
- 17 I chose to. I have these. I have something else.
- 18 But now why do I have to put it in writing for
- 19 something I'm paying for? That's my file. You're
- 20 using Illinois Commerce to hinder my file, keep me
- 21 from getting knowledge from my file.
- JUDGE RILEY: No, that's not correct, either.

- 1 Not using the Illinois Commerce Commission for any
- 2 such purpose.
- 3 MR. LEE: I called and they told me go to
- 4 Illinois Commerce to get to my file.
- 5 JUDGE RILEY: Did you get -- those documents
- 6 that are in that folder, did you obtain those from
- 7 Commonwealth Edison?
- 8 MR. LEE: Before I filed with Illinois Commerce,
- 9 yes, I did.
- 10 JUDGE RILEY: Okay. It was before you filed
- 11 this complaint. And now you're saying that because
- 12 the complaint was filed, you've been shut off from
- 13 any further information.
- 14 MR. LEE: I don't understand it at all.
- 15 JUDGE RILEY: Okay. Mr. Goldstein, you said --
- 16 MR. LEE: I hear it, but I don't understand the
- 17 action. No, I do not understand. Other people
- 18 don't understand it, either.
- 19 JUDGE RILEY: Okay.
- 20 MR. LEE: Other people don't understand it.
- 21 JUDGE RILEY: What Mr. Goldstein has said, that
- 22 if you --

- 1 MR. GOLDSTEIN: Will you stop talking for a
- 2 moment so I can respond to you? My goodness.
- 3 As far as I know, Judge, his file is
- 4 not closed to him. If he calls the 1-800 number he
- 5 should be able to get information. If he can't get
- 6 information, what he should do is make a written
- 7 request of me and I will get the information he's
- 8 requesting.
- 9 JUDGE RILEY: Okay. And what's the 1-800
- 10 number?
- 11 MR. LEE: It's on the bill, your Honor.
- 12 JUDGE RILEY: Okay.
- 13 MR. LEE: Your Honor, I paid these bills and I
- 14 got papers out my file before I filed. Now, I don't
- 15 have the knowledge to understand how to go in my
- 16 file and get stuff. If I got papers before I filed
- 17 this, why should I have to go through all these
- 18 changes now?
- 19 JUDGE RILEY: I don't know. I don't know.
- 20 MR. LEE: It's right in the file.
- 21 MR. GOLDSTEIN: Is January 9th --
- 22 MR. LEE: But they say I can't -- they said that

- 1 I never did and you've seen proof. You're looking
- 2 at the proof that I had got this before they closed
- 3 my file. I cannot get in my file.
- 4 JUDGE RILEY: I don't understand that.
- 5 MR. LEE: That's the reason I don't want to
- 6 negotiate with them. Anytime you tell me something
- 7 like that and I know better, you better take it to
- 8 trial. I don't want to negotiate with them.
- 9 JUDGE RILEY: All right. Then we're going to
- 10 set January 9 at 10:00 a.m. for trial in this
- 11 matter, and we will reconvene at that time.
- 12 Again, Mr. Lee, bring -- you will be
- 13 obligated to present your case first, to provide any
- 14 testimony and/or documents, any other evidence that
- 15 you have --
- 16 MR. LEE: I need to get --
- 17 JUDGE RILEY: -- to sustain your claim.
- 18 Any information that you want to get,
- 19 that's in your file at Commonwealth Edison, you can
- 20 contact Mr. Goldstein in writing and he will get
- 21 that information for you. He said that he will.
- MR. LEE: Why do I have to go through him to

- 1 get, when I can get it from the Company like I did.
- JUDGE RILEY: Well, call the 800 number and see
- 3 if you can get it from them.
- 4 MR. LEE: Don't you think I did? I have the
- 5 papers before I filed this. I mean, what's that not
- 6 to say --
- 7 JUDGE RILEY: I don't know why Commonwealth
- 8 Edison closed your file. But the solution --
- 9 MR. LEE: That's what they tell me. My file is
- 10 closed.
- 11 JUDGE RILEY: But the solution to your problem
- 12 is to contact Mr. Goldstein in writing and he'll get
- 13 the information. Why you have to do that, I don't
- 14 know.
- 15 MR. LEE: Why should I go through him? He's the
- 16 one that's in court with me. Why should I go
- 17 through him? Why can't I go straight to my file?
- JUDGE RILEY: Because he's the one who can get
- 19 the information.
- 20 MR. LEE: You the one that had my file closed,
- 21 sir?
- MR. GOLDSTEIN: I did not.

- 1 MR. LEE: Are you the one that had my file
- 2 closed?
- 3 JUDGE RILEY: No, Mr. Lee, no one here closed
- 4 your file. I don't know what that's about.
- 5 MR. LEE: Your Honor, are you familiar with --
- 6 your Honor, you see these bills I paid?
- 7 JUDGE RILEY: Yes, I have seen them.
- 8 MR. LEE: You seen these bills I paid? You
- 9 going to tell me there's no difference when my file
- 10 closed and when it open?
- 11 JUDGE RILEY: I don't understand your question.
- 12 I don't understand what you just --
- MR. LEE: You see these documents here?
- 14 JUDGE RILEY: Yes, I see those.
- 15 MR. LEE: How else can I get stuff out my file?
- 16 And I got them before I closed my file. And right
- 17 now we're making a big issue if my file open or
- 18 closed, when all you got to do is check.
- 19 I'll call right now. I got cell
- 20 phone. I'll call right now. My file is closed
- 21 because -- they'll tell me, because I filed with
- 22 Illinois Commerce, that's the reason --

- 1 MR. PARISE: You have --
- 2 MR. LEE: That's the reason we're having this
- 3 case monitored as of the date -- as of today. I'm
- 4 going to take and have some people look at this.
- 5 It's more than 180-some dollars, what they put me
- 6 through. And then they still not telling the truth
- 7 in front of my face.
- 8 MR. PARISE: Mr. Lee, let's call, right now.
- 9 JUDGE RILEY: Call the 1-800 number?
- 10 MR. PARISE: 1-800-334 --
- 11 MR. LEE: It's right on the bill.
- 12 MR. PARISE: 1-800-334-7661.
- MR. LEE: Right on the bill, your Honor.
- MR. PARISE: Let's call.
- 15 JUDGE RILEY: Stay on the record.
- 16 MR. LEE: No problem.
- 17 You got a phone, you call. You get
- 18 in, you're lawyer, you call. Watch this. Then
- 19 we'll give it to the Judge, let the Judge see.
- You want to call, here (indicating).
- 21 JUDGE RILEY: Mr. Lee, Mr. Lee, you want the
- 22 records, you make the phone call. It's a 1-800

- 1 number.
- 2 MR. LEE: After this, I'm going to the media
- 3 with this.
- 4 JUDGE RILEY: Call. Make the call if you want
- 5 to make the call.
- 6 MR. LEE: Yes, I do. I'm calling now.
- 7 Your Honor, would you recognize this
- 8 is ComEd I'm calling?
- 9 JUDGE RILEY: I have no idea whether --
- 10 MR. LEE: Can you hear?
- JUDGE RILEY: I can't --
- MR. LEE: Let's let somebody hear. Would you
- 13 recognize that? Is that your company I'm calling?
- JUDGE RILEY: Why don't you turn that off.
- 15 Let's make it on the speakerphone right here.
- 16 MR. LEE: Yes, sir.
- JUDGE RILEY: Give me the number, again.
- 18 MR. PARISE: 1-800-334-7661.
- 19 JUDGE RILEY: (Dialing.)
- Mr. Lee, you've got to be talking.
- MR. LEE: Yes.
- 22 "Thank you for calling ComEd. You

- 1 can also visit us on the Web at
- www.comedservice.com.
- 3 "If you're calling about a power
- 4 outage or down wire, press 1.
- 5 "For account balance, bill and rate
- 6 information or payment options, 2.
- 7 "To start stop or transfer service,
- 8 3.
- 9 "To provide your meter reading or
- 10 update your telephone number or for information
- on major parts or damage claim, 4."
- 12 MR. LEE: (Indicating.)
- "For new service, press 1."
- 14 MR. LEE: (Indicating.)
- 15 "All of our customer service
- representatives are assisting other callers.
- 17 Rather than wait on hold, we would like to
- offer you the opportunity to keep your place
- in line and have us call you back when it's
- 20 your turn between two and four minutes from
- 21 now. You will not lose your place in line if
- 22 you choose to use this service.

- To receive a call back, press 1.
- 2 "For a description of a call back
- 3 and further options, press 2."
- 4 JUDGE RILEY: No, let's start over again. I
- 5 think you hit the wrong --
- 6 MR. PARISE: No.
- 7 JUDGE RILEY: 334-7661 (dialing)?
- 8 MR. GOLDSTEIN: Yes.
- 9 MR. LEE: That's not the 1-800 number. You said
- 10 the 1-800 number.
- 11 JUDGE RILEY: I just hit the 1-800.
- "Thank you for calling ComEd."
- JUDGE RILEY: Now, follow the prompts again.
- 14 "You can also visit us on the Web at
- 15 www.comedservice.com.
- "If you're calling about a power
- outage or down wire, press 1.
- 18 "For account balance, bill and rate
- information or payment options, 2.
- "To start, stop or --"
- 21 MR. LEE: (Indicating.)
- 22 "To check your balance or request a

- duplicate bill, press 1.
- 2 "For payment options, 2.
- 3 "To verify payment made or locate a
- 4 payment agent, 3.
- 5 "To request information or change your
- 6 rates --"
- 7 MR. LEE: I need to talk to a customer service
- 8 rep.
- 9 JUDGE RILEY: Press 1, I think you'll get --
- 10 that was for duplicate bills.
- 11 MR. LEE: I need to talk to a customer
- 12 representative.
- JUDGE RILEY: You're going to have to press a
- 14 button to get --
- 15 "To check your balance or request a
- duplicate bill, press 1."
- 17 MR. LEE: I'm going to ask for the balance.
- 18 MR. PARISE: Can you hit zero? Will zero work?
- "To verify payment made or locate a
- payment agent, 3.
- 21 "To request information or change your
- 22 rates, 4.

- 1 MR. LEE: (Indicating.)
- 2 "To verify a payment made at an
- 3 authorized payment agent, press 1."
- 4 MR. LEE: Dial this over. Dial this over.
- 5 MR. PARISE: Hit zero. Hit zero.
- 6 JUDGE RILEY: He just turned it off.
- 7 MR. LEE: (Indicating.)
- 8 JUDGE RILEY: No. Stop. Stop.
- 9 Are you dialing them again?
- 10 MR. LEE: Yes.
- 11 JUDGE RILEY: Hit 9. 1-800-334-7661.
- 12 MR. LEE: (Indicating).
- 13 (Short pause.)
- 14 CINDY: This is Cindy. May I have your
- 15 account number?
- 16 MR. LEE: Yes. It's 5645154119.
- 17 CINDY: Your first and last name?
- 18 MR. LEE: Peter Lee.
- 19 CINDY: And the password on the account?
- 20 MR. LEE: I discontinued that months ago, years
- 21 ago.
- 22 CINDY: One moment.

- 1 I apologize for that.
- How may I help you today, Mr. Lee?
- 3 MR. LEE: Yes, I would like to know -- I would
- 4 like to know some things.
- 5 What date did I requested the meter
- 6 reader come out to my house? What month was that?
- 7 Was it August or September?
- 8 CINDY: One moment.
- 9 One more moment.
- 10 MR. LEE: Okay.
- 11 CINDY: That was in September.
- MR. LEE: September I requested them to come
- 13 out.
- 14 CINDY: Right.
- 15 MR. LEE: Can you tell me between August --
- 16 between August and now have I had an actual bill
- 17 reading -- an actual bill? Could you just tell me
- 18 that, please?
- 19 CINDY: Well, the only two bills that have been
- 20 issued for October and November, those have been
- 21 estimates.
- 22 MR. LEE: Okay. Even though I asked in August

- 1 for an accurate reading. I never received an
- 2 accurate reading, right -- is that correct? No
- 3 accurate reading on the bill, right?
- 4 CINDY: In August there was an actual reading.
- 5 MR. LEE: It was? In August?
- 6 CINDY: Well, it was for the month of August.
- 7 Yes.
- 8 MR. LEE: That's what you have on my bill?
- 9 Okay. Thank you very much. That's
- 10 interesting. Thank you very much.
- 11 MR. PARISE: Wait. Wait. Wait.
- 12 MR. LEE: Thank you very much.
- 13 JUDGE RILEY: You wanted to get some documents,
- 14 too, didn't you?
- 15 MR. PARISE: Yeah.
- 16 MR. LEE: What?
- 17 JUDGE RILEY: You wanted to get some stuff.
- 18 MR. GOLDSTEIN: Don't you want your documents?
- 19 MR. LEE: If I wanted to get some, your Honor, I
- 20 get them on my own without them being present.
- 21 JUDGE RILEY: Hold on. You said that the
- 22 purpose --

- 1 CINDY: Hello?
- 2 MR. LEE: Yes.
- 3 MR. PARISE: Cindy, hold on for a second.
- 4 CINDY: Okay.
- 5 JUDGE RILEY: You said --
- 6 MR. LEE: Excuse me for a minute.
- 7 Miss --
- 8 CINDY: Hello?
- 9 MR. LEE: Hello, Miss?
- 10 CINDY: Yes.
- 11 MR. LEE: When did they take over my file back?
- 12 My file was closed to me. What month was my file
- 13 closed to me?
- 14 CINDY: What date was what? I'm sorry.
- 15 MR. LEE: What month was my file closed to me?
- 16 Because I had file with Illinois Commerce, they had
- 17 closed my file. What month was that?
- 18 CINDY: To close out your account?
- 19 MR. LEE: My file. My file. My file.
- 20 CINDY: What file?
- 21 MR. LEE: The bills, records, documents. That's
- 22 a file. What month was that?

- 1 CINDY: Okay. I don't know what you mean by
- 2 "file." We close out an account. We don't close a
- 3 file.
- 4 MR. LEE: Because -- what month did I file with
- 5 Illinois Commerce?
- 6 CINDY: Okay. I'm having a hard time hearing.
- 7 I don't know if you have me on speakerphone.
- 8 MR. LEE: Yes, you are.
- 9 CINDY: Okay.
- 10 MR. LEE: What month did you file -- did I file
- 11 with Illinois Commerce? That you have in your
- 12 record that I filed with Illinois Commerce for my
- 13 account?
- 14 CINDY: One moment.
- That was in October.
- 16 MR. LEE: October.
- 17 CINDY: Yes.
- 18 MR. LEE: Now, when did I make a request to get
- 19 some information out of my file, was that September?
- 20 It was September when I made a request to get some
- 21 information out of my file, right? Was it
- 22 September?

- 1 CINDY: One moment.
- 2 We sent an activity statement
- 3 October the 4th.
- 4 MR. LEE: An "activity." Would you explain
- 5 that?
- 6 CINDY: That was information on your account.
- 7 MR. LEE: Activity came in when?
- 8 CINDY: It was requested on October the 4th.
- 9 MR. LEE: And was I denied because of Illinois
- 10 Commerce?
- 11 CINDY: What was denied? We sent --
- 12 MR. LEE: The information.
- 13 CINDY: We sent out an activity statement.
- 14 MR. LEE: The information that I requested, was
- 15 I denied it because of Illinois Commerce?
- 16 CINDY: No. Those were mailed out to you.
- 17 MR. LEE: That was before I filed with Illinois
- 18 Commerce. After I filed with Illinois Commerce,
- 19 have my file been closed to me?
- 20 CINDY: After you filed that, there has been
- 21 nothing else been sent to you.
- MR. LEE: That's what?

- 1 CINDY: After you filed that complaint there
- 2 have been no requests to have anything sent to you.
- 3 MR. LEE: There hasn't?
- 4 CINDY: No.
- 5 MR. LEE: Okay. Thank you very much.
- 6 MR. PARISE: Would you like more?
- 7 MR. LEE: Don't worry about it.
- 8 JUDGE RILEY: Miss, this is Judge Riley from the
- 9 Illinois Commerce Commission. And what Mr. Lee was
- 10 requesting was, he was attempting to determine that
- 11 since he had filed a complaint with the Illinois
- 12 Commerce Commission against Commonwealth Edison, had
- 13 any of his documents been denied to him. And that
- 14 was the ultimate purpose of this phone call, so he
- 15 could determine whether or not that had actually
- 16 happened.
- 17 CINDY: Okay. No. After that complaint there
- 18 was no request for anything to be faxed or mailed to
- 19 him.
- 20 JUDGE RILEY: Okay.
- 21 CINDY: So, he can't say that we denied that.
- JUDGE RILEY: Okay. Because the complaint was

- 1 filed on October 25th, 2007, there have been no --
- 2 he has made no requests for information subsequent
- 3 to that time, is that correct?
- 4 CINDY: Correct.
- 5 JUDGE RILEY: All right. Mr. Lee, did you have
- 6 anything further that you wanted to ask --
- 7 MR. LEE: Yes, I do.
- If I haven't made a request, why would
- 9 I ask you about my account being open again? So as
- 10 of now I can ask for anything out of my file that I
- 11 chose, is that correct, Miss?
- 12 CINDY: You mean, if you request to have
- 13 information on your account will we provide you that
- 14 information?
- MR. LEE: Yes.
- 16 CINDY: Yes, we would.
- 17 MR. LEE: Thank you.
- 18 JUDGE RILEY: So you still have full access to
- 19 your account even though the complaint has been
- 20 filed.
- 21 MR. LEE: You told me to go through him.
- 22 JUDGE RILEY: All right. Well --

- 1 CINDY: Is there anything else that I can help
- 2 you with today, Mr. Lee?
- 3 MR. LEE: No. Unless your Honor -- unless the
- 4 Judge has something to say.
- 5 JUDGE RILEY: No, no. It's his account.
- 6 MR. LEE: I have nothing to say.
- 7 JUDGE RILEY: All right. Thank you, very much.
- 8 CINDY: No problem.
- 9 JUDGE RILEY: Take care.
- 10 CINDY: Thank you for calling ComEd.
- 11 JUDGE RILEY: Bye.
- 12 CINDY: Bye-bye.
- 13 JUDGE RILEY: The reason that we suggested that
- 14 you go through Mr. Goldstein is because you said
- 15 that your account had been shut off. And the young
- 16 lady just explained your account has not been shut
- 17 off. You have full access to all your information.
- 18 MR. LEE: Your Honor --
- JUDGE RILEY: So we're back to the hearing date
- 20 of January 9. Do you still intend to go through
- 21 with the hearing?
- MR. LEE: Exactly. More so. More so than ever

- 1 now.
- JUDGE RILEY: Okay.
- 3 MR. LEE: I'm planning on bringing attention
- 4 because they did it to me, they'll do it to somebody
- 5 else. I'm planning on going to the media. I'm
- 6 getting some attention on this. All because of
- 7 180-some dollars? What they put me through? Let's
- 8 see their records stack up to it. Let's see how
- 9 they get out of this.
- 10 JUDGE RILEY: All right.
- 11 MR. LEE: More so than ever now. Because I
- 12 ain't got nothing to lose. My bills already paid.
- 13 They took the money.
- 14 JUDGE RILEY: All right. Then it's set that we
- 15 will convene on January 9, 2008, at 10:00 a.m. for
- 16 hearing.
- 17 And, again, Mr. Lee, you are going to
- 18 be required to -- you have the burden of proof.
- 19 You're going to be required to go first with your
- 20 witnesses and any documentary evidence that tend to
- 21 prove your claim.
- MR. LEE: Yes, sir.

- 1 JUDGE RILEY: And it will be a formal
- 2 evidentiary hearing.
- 3 MR. LEE: Yes, sir.
- 4 JUDGE RILEY: One person will speak at a time.
- 5 MR. LEE: Yes, sir.
- 6 JUDGE RILEY: Mr. Goldstein will have full right
- 7 of cross-examination on anything that you introduce
- 8 into evidence or anything that you testify to.
- 9 After which time their witness will testify, produce
- 10 documents, if any, and you will have full
- 11 opportunity to cross-examine them.
- 12 MR. LEE: Yes, sir.
- JUDGE RILEY: And, again, as I said, if someone
- 14 comes in to represent you, it has to be a licensed
- 15 attorney in Illinois.
- MR. LEE: Or a witness.
- 17 JUDGE RILEY: No, no. You can have any witness
- 18 that tends to corroborate what you're saying.
- 19 MR. LEE: Exactly. That's what a witness is.
- 20 JUDGE RILEY: No. I said an attorney. If
- 21 you're going to -- if anybody is going to represent
- 22 you, it has to be a licensed attorney in Illinois.

- 1 A witness is not a representative.
- 2 MR. LEE: I'm just speaking of witness. I know
- 3 what a representative is.
- 4 JUDGE RILEY: You can bring in a witness --
- 5 MR. LEE: That's what I'm saying. That's all
- 6 I'm saying.
- 7 JUDGE RILEY: What I was saying to you is if
- 8 someone comes in to represent you --
- 9 MR. LEE: I understand that, your Honor.
- 10 JUDGE RILEY: -- has to be a licensed attorney
- 11 in Illinois.
- 12 MR. LEE: I understand that, your Honor.
- 13 JUDGE RILEY: All right.
- 14 Is there anything further?
- 15 MR. LEE: No, sir.
- 16 JUDGE RILEY: Anything further from ComEd?
- 17 MR. GOLDSTEIN: Nothing.
- JUDGE RILEY: All right. Then we will reconvene
- 19 on January 9 at 10:00 a.m. Thank you very much.
- 20 (Whereupon, the above-entitled
- 21 matter was continued to
- January 9, 2007.)